



# iSeeek

-By DQS India

ISO 27701 | TISAX | ISO 13485 | CUSTOMER TESTIMONIALS | DQS INDIA

## Quarter 3

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### EDITOR'S MESSAGE

Dear iSeeek Readers,

Welcome to the 2020's third edition of the DQS iSeeek newsletter.



**"TOUGH TIMES NEVER LAST, BUT TOUGH PEOPLE DO"**

**- ROBERT SCHULLER**

We are presently encountering unprecedented times with the pandemic still profoundly changing our personal and professional lives. Picking ourselves up during these tough times and surmounting adversities makes the individual stronger. Most of us have been working from home or have just started returning to our workplaces and with this, the threats of Information security breaches and data protection risks are presenting higher challenges to many organisations. The present uncertainty has generated numerous Data Privacy, Information Security, Data Protection, and Compliance questions which many organisations have failed to answer. These challenges are driving the need for organisations to ensure that their Information security management system is in place and certified by a trusted certification body.

Over the past few years, large corporate organisations have become increasingly concerned about their Data Privacy & Security due to large-scale Globalization

Industry 4.0, Digitization, Automation, etc. Now with the pandemic posing greater threats to their Data and Information, these organisations are looking for suppliers who they can safely trust with their highly confidential data which poses huge financial implications for them.

In this issue, we will introduce to you the First International Privacy Standard – known as a Privacy Information Management System (PIMS) – ISO 27701. We would also like to give you a brief introduction to TISAX – Trusted Information Security Assessment Exchange, an information security assessment, especially for the Automotive Industry.

If you are related to any Medical Device Manufacturing & Services industries and are eager to learn more about the Quality Management System Certification that is tailor-made specifically to address the medical industry, then we have something for you as well. You can read more about ISO 13485 – QMS for the Medical Industry, as we continue going through this issue.

These times are hard, but they will pass, and we shall promise to stay with you and guide you throughout your journey of learning!

So, let's just dive right in, into this ocean of knowledge!



**35 YEARS**  
1985–2020

# DATA PROTECTION CAN NOW BE CERTIFIED – WITH ISO 27701!

Source:<https://www.iso.org/news/ref2489.html>

**Privacy protection is a societal need in a world that's becoming ever more connected. As requirements for data protection toughen, ISO/IEC 27701 can help business manage its privacy risks with confidence.**

Whatever business you're in today, you're in the data privacy business. This isn't a problem that just affects chief data officers or IT security departments anymore. It's a problem that spans across organizations affecting human resources, customer service representatives, and more generally anyone who comes into contact with personal data.

With the number of cyber-attacks against businesses on the rise, cybersecurity is a growing concern. The question then becomes: How can organizations manage people's private information? New privacy regulations introduced by governments in recent years, such as the European Union [General Data Protection Regulation \(GDPR\)](#).

The ISO 27701 standard was published on August 6, 2019 (5 months ahead of schedule). This is the first international privacy standard – known as a [Privacy Information Management System \(PIMS\)](#) – to govern secure handling of personally identifiable information (PII). This standard was issued as an extension of ISO IEC 27001:2013. That means ISO IEC 27701

must be used in conjunction with ISO IEC 27001. This is worth mentioning that ISO IEC 27701 is the first ISO standard that has provided reference to a non-ISO standard e.g. General Data Protection Regulation (GDPR) of the European Union.

## CAN THIS NEW STANDARD HELP COMPANIES ACHIEVE COMPLIANCE WITH THE GDPR?

At this point in time, there is no standard that is identified as a representation of legal compliance for privacy, so there's a lot of discretion right now in Europe as to how regulation is interpreted by companies. The standard isn't about having a clear path that leads to legal compliance – that doesn't exist today. It's about strong practices, good hygiene, establishing responsible behaviours that are documented, that are repeatable and that have the ability to get better over time. Because one of the main things about a processing management system is its focus on continuous improvement.

It's important to note that there is not one privacy law; there could be as many as 30 of them! GDPR, the California Act, and countries like Australia or Japan all have their own. Even India has introduced the Personal Data Protection Bill in December 2019 which sets rules on processing and storage of personal data. Almost all businesses across India will have to meet the bill's conditions. One of the things that makes PIMS so interesting is that it embodies a consistent set of privacy practices (i.e. controls) that can be mapped against any privacy law.

## WHAT DOES IT MEAN FOR A BUSINESS TO ADOPT ISO/IEC 27701?

As mentioned before, this standard builds on the ISO/IEC 27000 series, so PIMS involves taking that holistic route and accepting that it will require the engagement of an information security management system, which can later be extended to privacy. It's about looking at your systems and processes, and then establishing controls. Think of a control as a prescriptive behaviour that you have committed to follow; in time, it will become a repeatable behaviour that you can then document.



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That's a job for the data protection officer whose primary responsibility is to make sure the company is adhering to its impact assessments. However, larger companies will ultimately call on an external compliance organization to help them think through all the systems they need. In a nutshell, though, the controls you put in place should span everything from the collection of data, use of data, disposal of data, how you handle data breaches, how you notify customers, and everything else that might be in that chain of thinking.

Since May of 2018, blockbuster penalties have been imposed on companies like Google, Marriott, and British Airways for GDPR violations. There is no certification scheme available to provide confidence to the organizations and their customers that their personal information is handled in compliance with GDPR requirements.

ISO 27701 addresses all the articles of GDPR (except article 43, which is for the certification bodies). Certification to ISO 27701 is the best possible option available to the organizations looking for a GDPR certification.



**DQS has successfully organized a webinar on ISO 27701 Certification For GDPR Compliance. To view the webinar please click on the below link.**

**<https://dqs-india.in/iso-27701-certification-for-gdpr-compliance-webinar/>**

### **IN GOOD HANDS WITH DQS INDIA**

Companies that would want to be safe and avoid fines or reduce the data protection risk status can opt for a GAP analysis with DQS India. During the GAP analysis, the status of data protection is checked on-site in the company and is verified whether the essential data protection aspects are being observed.

With a GAP analysis by DQS, you can have the secure and honest handling of personal data in your organization checked.

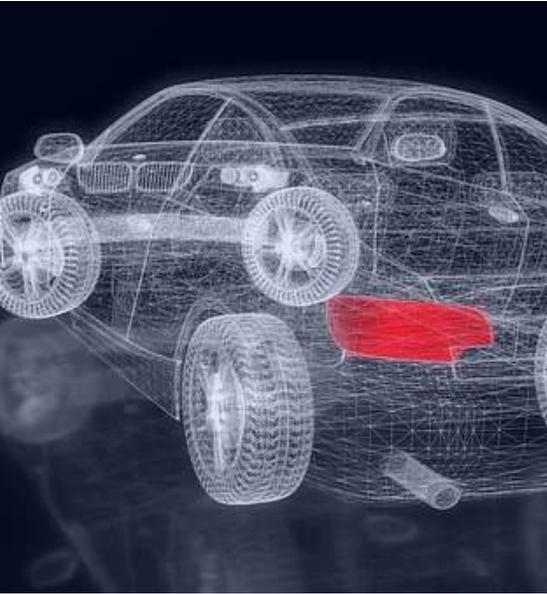
As one of the first accredited Audit Providers, DQS India is your one-stop-shop for business solutions. Our holistic approach integrates assessments, audits, certifications, inspections, and evaluations in order to guide organizations toward sustainable success. Please contact us for more information!

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# TISAX - INFORMATION SECURITY IN THE AUTOMOTIVE INDUSTRY



**Universal recognition through mutual acceptance of joint assessments and exchange.**

So far, information security in the automotive industry has been strongly influenced by individual approaches - that is about to change. Service providers and suppliers must regularly prove to their customers that they meet the high-security requirements for data provided. So far, such assessments have been carried out mainly by the manufacturers themselves, which in the past repeatedly led to unnecessary multiplication. With TISAX (Trusted Information Security Assessment Exchange), there will be a joint assessment and exchange procedure in the future.

## Why TISAX?

Are you a supplier or service provider for the automotive industry? If so, you need only one thing to assure customers that you are keeping their information secure - participation in the TISAX Exchange. All it takes is **one assessment every 3 years.**

## The Advantages of TISAX

- Cross-company recognition of the assessment results among all TISAX participants
- Greater confidence in certified service providers and suppliers
- Avoids the need for multiple checks
- Fewer misunderstandings due to the harmonized VDA-ISA test catalogue
- Mutual recognition in the TISAX network saves time and cost
- Only one TISAX assessment every three years

## How does it work? - Becoming a participant

Access to TISAX is via a subscriber registration, which takes place online on the TISAX portal. Registration is the prerequisite for being able to select a TISAX accredited audit service provider. [DQS India](#) is an accredited audit provider for TISAX. Registered participants will receive a list of accredited providers from which they can freely choose. An organization may also register several locations and have a group assessment carried out. After an assessment by DQS based on VDA-ISA, information can be provided or obtained in TISAX.

## Who is behind TISAX?

TISAX uses the ISA questionnaire compiled by the German Automotive Industry Association VDA based on essential aspects of ISO / IEC 27001. Recently, the VDA developed this into a common assessment and exchange procedure called TISAX, which is operated by ENX, an association of European car manufacturers, suppliers, and associations.

## DQS INDIA - your partner for TISAX assessment

To receive individual information about TISAX, please [contact us](#) today!



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# ISO 13485 – QMS STANDARD FOR MEDICAL INDUSTRY

ISO 13485:2016 is an internationally recognized quality management system standard that encompasses specific requirements of an organization to demonstrate its ability to provide medical devices and related services that consistently meet customer as well as regulatory requirements. ISO 13485 is the most accepted standard worldwide for medical device manufacturers across the United States, Canada, Japan, Australia, Brazil, India, and the European Union.

The requirements of ISO 13485 apply to all medical device and related services organizations regardless of size, type, and structure. ISO 13485 is beneficial for many organizations, as it is used by suppliers, as well as external parties that are involved with providing medical device products and services.

Third-party review of an organization's quality management system provides internal and external verification to customers of the monitoring, measurement, and control of your processes, as well as builds confidence to meet applicable regulatory requirements. The standard is set to strive for continual process improvement and quality performance, as well as time and cost savings after implementation of this standard.

Organizations that are involved in one or more stages of the life cycle, from design and development to production, storage/distribution, installation, or servicing of medical devices, benefit from our medical team's expertise in quality management. As a valued partner, we ensure transparency and clarity throughout the audit process.



Together with DQS Medizinprodukte GmbH, DQS India is proud to offer CE Marking under MDR and MDSAP certification services, along with DIN EN ISO 13485 under DQS Med as the notified body.

While [DQS India](#) strives to create a safer world, ISO 13485 supports the reduction of unexpected risks and enhances the management of those risks to meet the company's desired goals. This enhancement not only increases the organization's reputation in the eyes of their customers but also includes a practical and effective solution to demonstrate a commitment to the regulatory requirements.



## References

### Dr. Weigert - Hygiene mit System

Our high product quality is not only constantly confirmed by various certifications, but also is respected highly in professional circles. For that, we need a partner who not only enjoys confidence and respect in professional circles, but also in the public. We have found this partner with the DQS in 1994. Since the last 20 years, DQS has accompanied us with the advancement of our management systems and the internationalization of our enterprise. Our quality is no promise, but a measurable size. Here DQS is a valuable partner to us.

Dr. Matthias Otto  
Quality Management

DQS India has successfully organized the free webinar on Medical Devices Regulation- MDR & MDSAP on 28th Oct-2020. To view the webinar please click on the below link.

<https://dqs-india.in/free-webinar-on-medical-devices-regulation-mdr-mdsap/>

# CUSTOMER TESTIMONIALS & CERTIFICATION HANDOVERS

1. An elated Mr. Subhash P from **Bosch Automotive Electronics India Pvt. Ltd.** who received the prestigious **TISAX** label from DQS India.



2. Ms. Savithri from **Azad Engineering** thanking and applauding the services provided by DQS India for their **ISO 9001, ISO 14001 and ISO 45001** Certifications.



3. Yet another customer who appreciated the service provided by DQS India for their **ISO 27001** Certification.



# CUSTOMER TESTIMONIALS & CERTIFICATION HANDOVERS

**Mr. Ashwin from Megamorph Marketing excited with the GC Mark recognition.**

“The cleaning industry is growing at a very rapid pace especially in India initiative. Just last year we had 108% growth in revenue and are set to back year. GC Mark recognition has played a pivotal role in this journey & helped incredible environment friendly brand!”

- Ashwin Suresh (MD Megamorph Marketing Pvt Ltd)

**Another customer who was truly thankful to DQS India for certifying them for ISO 9001.**

The certification process has given us more exposure on systems and processes, DQS has seriously made us to understand the benefits of being more organised in all the ways as per the standard requirement. I would sincerely show our gratitude to all auditors in making this journey into ISO a very memorable one.

- Santosh Anand (Zettaone Technologies India Pvt. Ltd.)

**Fluid Controls Private Limited received the prestigious IRIS Certification from DQS India.**



**Another IRIS customer, SI Air Springs Private Limited received the certificate from DQS India.**



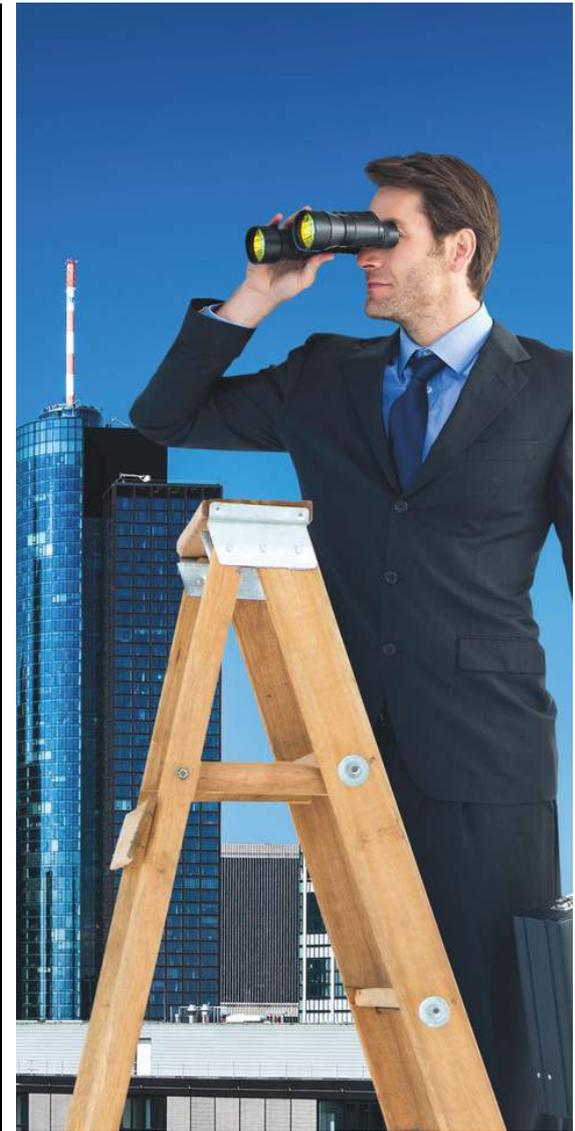
## DQS India:

**ABOUT DQS India:** DQS is one of the leading Management System Certification, Audits, Assessment & Training organization globally. DQS India is the Indian subsidiary of DQS Holding GmbH. Major shareholders of DQS Holding include Underwriters Laboratories (UL) Inc., one of the world’s largest product safety certification body, German Institute for Standardization (DIN), a standard making body, and German Association for Quality (DGQ). DQS is one of the founding member of IQNet, the largest international network of certification bodies that have issued approximately one-third of all management systems certificates in the world. With a passion for quality, we at DQS, strive for one common goal of partnering companies for business success and organizational health.

**CERTIFICATIONS THAT WE OFFER:** AS 9100, AS 9110, AS 9120, IATF 16949, ANSI/ESD S 20.20, WHO GMP, ISO 22000, BRC, HACCP, CMMI, ISO 20000, ISO 13485, IRIS/ISO 22163, ISO 28000, TL 9000, ISO 29001, IQNET SR10, ISO 9001, ISO 14001, ISO 45001, ISO 27001, ISO 22301, ISO 50001 & SUSTAINABILITY ASSURANCE & REPORTING

## VALUE ADDED SERVICES

- Customized Assessments
- Open House Trainings
- DQS NXT
- Supplier (Vendor) Evaluations
- Remote Auditing
- GC MARK
- Safety Excellence
- Energy Audits
- Online Awareness Webinars



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